



JNRC Volunteer Training Session

6 November 2021 - Via Napoli 58, Rome

As a result of a project that is being carried out in collaboration with the Council of Europe, the JNRC has recently developed four training tools for its volunteers: 2 workshops which will be presented in the **JNRC Volunteer Training session** and 2 webinars which will be published on its website in the coming weeks (mainly addressed to those volunteers involved in the JNRC language program).

All JNRC volunteer training tools are inspired by the **Council of Europe Toolkit** which has been produced as part of the project Linguistic Integration of Adult Migrants (LIAM), of the Council of Europe's major Program on language policy. The contents have been remodeled and adapted to the needs of JNRC volunteers based on the work they carry out assisting thousands of refugees and asylum seekers every year.

AGENDA

10:00 WELCOME/ INTRODUCTION

10:15 WORKSHOP 1

- Reason for leaving: push and pull factors
- The rights and legal Status of refugees: some basic facts and terms
- Countries of origin and migration routes
- International and European Union Law on asylum
- Smuggling and human trafficking
- Challenges and opportunities related to migration

11:35 Q&A session

11:45 COFFEE BREAK

12:15 WORKSHOP 2

- Who we are
- JNRC mission and programs
- Humanitarian approach to migration: JNRC's guests
- Refugee voices
- Working with refugees
- Responding appropriately to cultural difference
- Managing intercultural communication

13:35 Q&A session

13:55 CLOSING SESSION